



Hotel ibis Schiphol Amsterdam Airport is a Hotel with an Airport Location and has 644 rooms, 5 Food & Beverage Outlets and 5 meeting rooms. During Covid-19 period we try to maintain the highest service standards to our guests. This is exactly what we do best and what we love to do in our everyday work life. In order to provide our services we do have to work according to Accor Covid-19 Protocol. This means that we have taken extra measures in our hotel to provide a safe and healthy environment for our guests and our employees. With this letter we would like to inform you with these measures, so you are aware of the actions we have taken and are requested from our guests.

Main Measures

- We keep distance from our guests and colleagues: 1,5 meter is necessary and we expect from our guests to respect this at our property.
- We offer a free shuttlebus with a maximum of 12 seats from and to the airport once per hour. Using a face mask in the bus is obligatory.
- Meeting room setups have been changed keeping the 1,5 meter distance for participants in mind. We will have the following maximum numbers of Capacity per meeting room:

	Curacao	Aruba	Bonaire	Aruba + Bonaire	Vlieland	Ameland
U-Shape	x	5	7	13	3	7
Block	8 (+2)	6	8	14	4	8
Theatre	x	6	11	19	6	9

- Every meeting room will be provided with a disinfection dispenser. Washing hands with soap is possible in our public toilets on the ground floor, second and fourth floor.
- Notebooks and pens will be provided to each participant. To write on the flipcharts, a marker will be provided to each individual.
- Health interviews will be held by our host before entering the meeting room
- Service will be provided respecting the 1,5 meter distance. Our host can be contacted by Whatsapp and will deliver requested items in front of the door of the meeting room.
- Cleaning will be done by our Partner CSU according to Covid-19 Protocol.
- Meeting rooms will be cleaned 24 hours after the rental period. This means we have less capacity to sell our meeting rooms.

F&B Services

- Coffee and tea facilities are in the meeting room. It is advised that these drinks are prepared by the participants individually.
- Cleaning towels will be provided next to the coffee/tea machine.
- Each participant will be provided with 1 bottle of water (50cl) in the meeting room. Extra water is upon request.
- Lunch and dinner wishes will be discussed case by case between the client and our Reservations department in advance. Special (diet)wishes have to be discussed in time.
- Lunch and dinner will be provided in the meeting room. Our host will serve the items in front of the door of the meeting room. All items will all be packaged separately. For example, sandwiches are packaged separately on a plate.
- After lunch or dinner are consumed, the room will not be cleaned. Used items can be placed behind the door of the meeting room for our host to pick up.
- Snacks that are provided during the day are also separately packaged.
- We would love to organize a reception after your meeting in our bar, please get in touch with the reservations department for the possibilities

With the above measures we are able to offer our services according our standards and according to the Covid-19 Protocol. Please inform us when you have some further questions or remarks. Let's all do everything we can to stay all safe and healthy in order to make Covid-19 disappear from our planet as soon as possible!

Team ibis Schiphol Amsterdam Airport