

## OUR ENVIRONMENTAL CHARTER

Madam, Sir,

We are delighted to welcome you to the Cour du Corbeau, a unique establishment, a symbol of great historical culture in the heart of the city!

The Cour du Corbeau is one of the oldest hotels in Europe, a magnificent testimony to Alsatian culture, promising a unique experience in a refined setting.

For us, for you and for future generations, the Cour du Corbeau has undertaken eco-responsible actions to reduce its environmental impact.

## THANK YOU FOR SUPPORTING US IN OUR APPROACH DURING YOUR STAY!

In order to make our commitment a reality, we are going to intensify our actions and we are in the process of obtaining the **Clef Verte label**.

*The Clef Verte label distinguishes tourist accommodation and restaurants engaged in a voluntary, efficient and dynamic environmental approach.*

*The label is awarded annually by an independent jury made up of experts and tourism and environment professionals.*

## We raise awareness among our teams and our customers

**The mobilization of our teams in favor of environmental protection is essential. This mobilization is reflected in daily actions, shared by all services.**

**These actions help reduce our environmental impact and encourage our customers to adopt behaviors that respect nature.**

Our teams:

- are trained in eco-friendly actions to follow in their daily tasks ;
- invite our customers to adopt eco-friendly actions ;
- choose our service providers and suppliers based on their sustainable and social commitments ;
- offer many alternatives to our customers to limit car travel: bicycle rental, public transport, etc. ;
- are trained in eco-responsible digital practices (limiting the printing of documents, using eco-labelled paper, putting computer stations on standby, etc.) ;
- some of our suppliers deliver to us by cargo bike ;
- encourage the use of cycling and public transport by our employees: 70% of them use cycling, walking and public transport to come to their workplace.

## We save water

**Water is a rare resource. In order to prevent the depletion of this common good, we are keen to contribute to reducing water consumption throughout our hotel.**

- We have installed water savers in our showers, toilet flushes and faucets ;
- We read our water meters every month to better manage our consumption and have set up a table to monitor our consumption ;
- We carefully monitor our equipment to detect and repair any leaks that may occur ;
- We change sheets and towels on request ;
- We offer vegetarian and vegan menus.

## We save energy

**Reducing our greenhouse gas emissions requires controlling our energy consumption. The implementation of positive initiatives and the use of high-performance technological equipment allow us to achieve our objectives.**

- We read our energy meters (electricity and gas) every month to better manage our consumption and have set up a table to monitor our consumption ;
- To reduce our carbon footprint, we use a heat pump for heating and cooling ;

- In order to minimize our electricity consumption, the lighting in our hotel is mainly provided by low-energy LED bulbs ;
- We have installed presence detectors in common areas and corridors to limit energy waste ;
- During heating periods, we reduce the ambient heating temperatures ;
- During the summer, we limit the air conditioning temperatures.



## *We limit and sort our waste*

**Reducing waste production at source is one of the major environmental challenges of our century. Waste recovery, through a sorting and recycling system, is necessary.**

- We are drastically fighting against the use of single-use plastics ;
- Our water bottles are returnable ;
- We limit printing of our menus through the use of the QR code device ;
- Our used soaps are collected by Sapocycle, in association with people with disabilities, in order to be recycled and redistributed to improve the health conditions of children and families in need ;
- We work, as soon as possible, with bulk or large packaged products to limit unnecessary packaging ;
- We limit waste by transforming uneaten pastries into excellent cakes ;
- Our bio-waste is collected by Sikle, a local association and then recycled into compost ;
- We use a cardboard compactor to reduce the volume of our waste ;
- We have also set up a selective sorting point for our customers ;
- The packaging of our CODAGE welcome products is recyclable.



## *We are attentive to the well-being of our customers*

**The well-being of our customers is at the heart of our priorities. We pay particular attention to the choice of our products, whether in terms of food, cosmetics or even for the maintenance of our establishment. The well-being of our customers requires respecting their health and promoting a healthy lifestyle. This is why we favor the purchase of eco-labeled products or local products that respect the environment both for our restaurant and for our rooms.**

### **Food**

- We promote short circuits by working in collaboration with producers in the region. The dishes in our establishment are prepared with seasonal products, preferably local, organic or labeled ;
- We adapt to certain particular diets (vegetarian, vegan, lactose-free, gluten-free, etc.) by offering adapted dishes ;
- Our room service menu as well as our breakfast buffet offer organic and/or local products such as fruit juices, honey and wine.

## Cleaning

- The products used for the maintenance of rooms and common areas are eco-labelled, which offers better air quality and fewer health risks; our employees also use steam cleaning to clean surfaces (tiles, windows, etc.) ;
- Our laundry uses eco-responsible products for treating laundry ;
- We drastically limit the use of air fresheners, and promote natural ventilation and the use of natural candles and essential oils.

## Welcome products

- We have chosen the prestigious Codage PARIS range for our hospitality products. Codage is a French brand committed to respecting and protecting the environment. Their products are made from vegan formulas developed in France using natural and sustainably sourced ingredients, in recyclable packaging.

## Mobility

- We encourage the use of Strasbourg public transport and cycling ;
- We have made charging stations for electric vehicles available to our customers and employees.

 *And more...*

- Our establishment is completely non-smoking ;
- A carbon assessment is being carried out to reduce our energy consumption as best as possible ;
- Faced with the collapse of biodiversity, we have installed bird nesting boxes to encourage the reproduction and preservation of local fauna ;
- As part of renovations, we use environmentally friendly paint ;
- We resort to purchasing carpets created with sustainable materials ;
- Through donations, we support the Étage des Jeunes association, on the Quais des Bateliers in Strasbourg, a place of welcome and support for homeless people under 25 ;
- We chose the DODO brand for plant-based memory foam pillows ;
- In addition, we have set up a ideas box allowing our employees to submit their suggestions regarding improving our environmental approach and actions.