

HEALTH CHART

In these exceptional times, our mission takes on an unprecedented importance: more than ever, we are here to take care of you and guarantee you a stay in complete serenity. Of course, we will adapt our security measures according to the evolution of the situation and government announcements. We thank you for the trust you place in us every day!

OUR PROMISES AND COMMITMENTS:

Your security, our priority

Hospitality is our profession, your health is our priority. Against the Covid-19, MGallery and the Accor group take the necessary precautions to protect customers and employees.

You can count on the European leader in the hotel business to guarantee your well-being and the one of its staff. In your room or suite, you will find a kit with masks, disinfectant wipes and antiseptic gel. The social distancing is displayed, many information supports remind you of effective barrier gestures against the virus. Wearing a mask is mandatory in the common areas.

We pay particular attention to the disinfection of all rooms and common areas of the hotel. Surfaces are cleaned and disinfected on a daily basis, several times a day with a new dry steam cleaning technology "VAPODIL".

From reception to room service, our staff applies the most rigorous measures with the same sense of service and excellence. Everything has been rethought to allow you a serene stay.

An adapted offer

The conditions of cancellation of your stay have evolved for a booking in all serenity. We are sensitive to your well-being and we offer you flexible rates with great cancellation flexibility.

Contactless payment is naturally preferred and a dematerialized invoice can be sent to you.

The breakfast offer has been redesigned. In order to meet all the health measures relating to Covid-19, now enjoy your continental breakfast in your room or in the breakfast area.

Local producers

We are invested in the dynamics of Strasbourg and the local economy. Now more than ever, we want to help local producers and let you benefit from their exceptional products.

At our place, taste tasty products prepared with care by our teams respecting the hygiene measures relative to Covid-19 and discover the producers of the Climont farm.

A memorable stay

Our teams are keen to provide you with a unique experience in the heart of Strasbourg. Do you have a question or a special request? Don't hesitate to get in touch with us so that we can meet your expectations!

We are committed to finding you the best program and to offering you exceptional services from our partners (BOMA Bistro, Restaurant Le Pont Tournant, Mireille Oster, NEED Coiffeur Créateur, Galeries LaFayette Strasbourg...).

Admire all the secrets of the city in all serenity! (Re)discover the must-see monuments such as Notre-Dame Cathedral, Palais Rohan, Maison Kammerzell.... Stroll through the narrow streets of Strasbourg and enjoy the small pleasures of the city, while staying in an exceptional place.

Enjoy your stay with us!

The Management