

# SO/VIENNA

## WE CARE FOR YOUR HEALTH & SAFENESS

The Wellbeing, Health and Security of all Guest and Heartists are our highest priority. With reference to the Austrian government hygiene restrictions and safety guidelines and with the support of Bureau Veritas we created the SO/protected program to ensure the highest level of protection combined with luxury service standards. The very spacious design of all public areas and the restaurant DAS LOFT as well as the pure and clean inventory of all hotel rooms guarantees all guests a lot of privacy and distance.



### SO/ WELCOME

All employees at the hotel are wearing a mask. Please kindly note that is mandatory for all guests as well to wear a mask in all public areas of the hotel.

We are offering several disinfection points within the public areas of the hotel. We invite you to use them as often as possible

The SO/ Distance signs in all public areas help you to protect yourself and others and guarantees a lot of private space and social distancing.

SO/safe Check In/ Check Out points at the lobby gives every guest the opportunity to be welcomed in a safe, relaxed and undisturbed way. Alternatively, we offer a fast & easy online Check In.

SO/ Good bye can be easily done via Fast Check Out and the key card can just be dropped in the keycard box when leaving the hotel.

All surfaces in public areas are disinfected once per hour by the SO/ Neat & Tidy department.

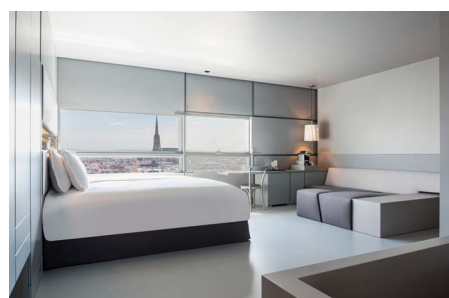
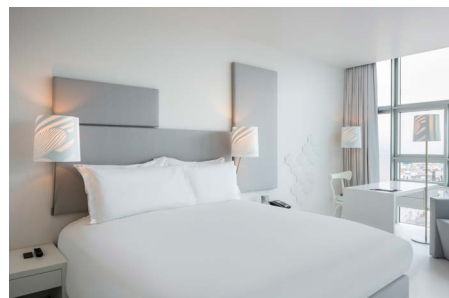
### ACCOMODATION

For your safety & protection we upgraded the room amenities with a SO/SAFE package which includes a mask, disinfections wipes and hand sanitizer for every guest in the room.

SO/PRIVATE gives you the opportunity to stay completely private in your hotel room during your stay.

The SO/ Neat & Tidy colleagues offer all services on request and guarantees you that nobody will enter your room if you don't wish.

All hotel rooms go through a certified disinfection process before arrival and after departure.



### RESTAURANTS & BARS

Das LOFT Restaurant & Bar with its wide, open and spacious layout provides every guest plenty of private space.

To keep the rules of social distancing there is a minimum space of 1,2m between each table. Instead of the traditional Breakfast buffet we created an extensive a la carte menu where you can create your own personalized breakfast buffet which will be served at your table.

If you want to enjoy your daily cocktail we invite you to take a seat at the DAS LOFT restaurant area.

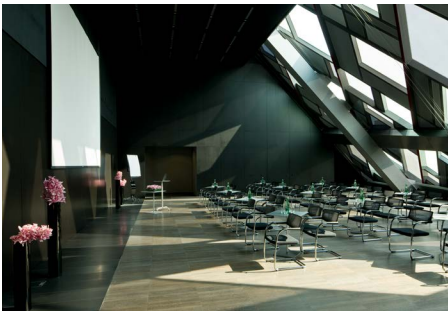
# SO/VIENNA

## SO/ MEETING & EVENTS

The capacity of delegates in all meeting rooms is calculated with 1.2m distance between every seat. Next to all of coffee & tea stations on the meeting floor, you can find a disinfection station.

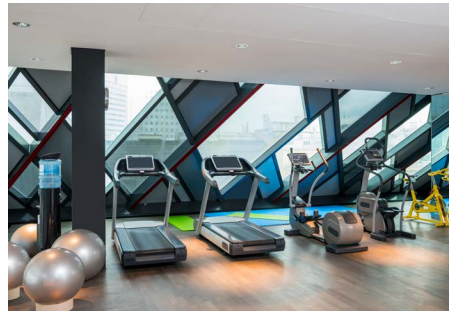
All coffee breaks are served on a tray, right to the seat of every delegate.

Lunchbreaks are served on the tables.



## SO/ SPA

Our Fitness area will be open for you to exercise. Treatments and massages offered with a notification 24h ahead.



## Facts & Figures

[SO/ Vienna Hygiene](#)

[ALL SAFE](#)

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