



The Ultimate Curated Music Experiences
Fairmont Golden Prague x dopeYEAH

Terms & Conditions

BOOKING

- Available exclusively for guests staying at Fairmont Golden Prague
- Minimum hotel stay: 1 night and must fit to the scheduled curated experience
- Experience price is subject to individual price quotation
- For individual experience, guest contacts goldenprague.concierge@fairmont.com
- For group enquires, organizer contacts prague.sales@fairmont.com
- Advance reservation required a minimum of 30 days prior to arrival (shorter notice valid only for considerable experiences and services)
- Subject to venue, artist, and production availability
- Blackout dates may apply
- Experience pre-payment 100%

PRICING

Final pricing varies according to:

- Chosen experience format
- Artist participation
- Private performance requests
- Meet & greet arrangements
- Production requirements
- Transportation enhancements
- Additional experiences and upgrades

CONFIDENTIALITY

All experiences, event concepts, artist names, guest identities, and any related confidential information are strictly subject to confidentiality obligations.

CANCELLATION & REFUND POLICY

Given the highly personalized nature of the Fairmont Golden Prague x dopeYEAH experience, including artist bookings, venue reservations, private hosting, transportation arrangements, and bespoke production elements, the following cancellation conditions apply.

STORYTELLING EXPERIENCE, EXCLUSIVE CONCERT EXPERIENCE

- Cancellation more than 30 days prior to the scheduled experience date: full refund of any pre-paid experience fees.
- Cancellation 15–30 days prior to the scheduled experience date: 50% refund of pre-paid experience fees.
- Cancellation 14 days or less prior to the scheduled experience date: non-refundable.
- Accommodation policy applies as per the booking terms and conditions.

BESPOKE & ARTIST-ON-DEMAND EXPERIENCES

Experiences involving privately arranged artists, exclusive performances, special production requirements, instrument sourcing, recording services, or custom event creation may require non-refundable deposits and will be subject to specific cancellation terms communicated at the time of booking.

Any costs already incurred on behalf of the guest, including but not limited to artist retainers, production expenses, technical equipment, transportation commitments, venue exclusivity fees, or third-party services, remain non-refundable.

NO-SHOW POLICY

Failure to attend the experience without prior notice will result in a 100% cancellation charge.

CHANGES TO RESERVATIONS

Requests to amend dates, artist preferences, or experience components are subject to availability and cannot be guaranteed. Additional charges may apply.

FORCE MAJEURE

In the unlikely event of artist cancellation, venue unavailability, force majeure, government restrictions, or circumstances beyond the control of dopeYEAH, every effort will be made to provide a comparable alternative experience. Where no suitable alternative can be arranged, a refund of the affected experience component will be provided.

HOTEL RESERVATION

The experience is available exclusively to guests staying at Fairmont Golden Prague for a minimum of one night. Hotel accommodation is booked separately and remains subject to the hotel's prevailing reservation and cancellation policies.

EXCLUSIVE EXPERIENCE TERMS

Due to the exclusive nature of this partnership and the limited number of experiences available annually, all reservations are subject to final confirmation by both Fairmont Golden Prague and dopeYEAH. Advanced booking of at least 30 days prior to arrival is required, and blackout periods may apply.

Fairmont Golden Prague reserves the right to decline requests that cannot be fulfilled or cannot be fulfilled to the required luxury service standards or within the requested timeframe.